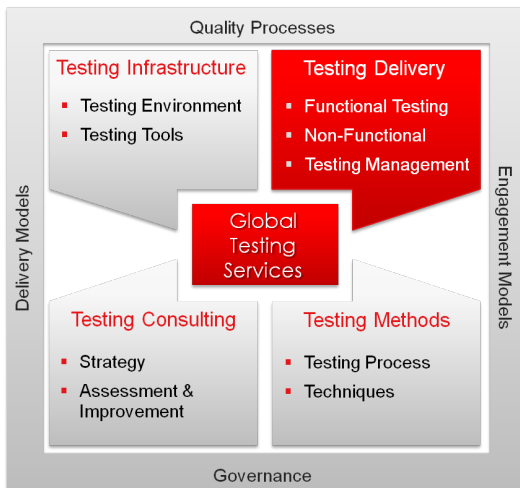


Testing Delivery



Summary:

- Cost savings of up to 40% through industrialised processes, tools solutions and innovative test techniques
- Optimised test management, functional testing and non-functional testing services
- Prevents inefficient or overrun testing through appropriate and timely resource provision
- Global, award-winning network of testing specialists
- Unrivalled testing knowledge and experience across a wide range of industries and technologies

Organisations are increasingly recognising that the measurable confidence and clarity that effective and efficient testing can provide is vital to business success.

However, balancing this confidence in quality with the need to ensure competitive advantage by delivering IT projects on time – as well as managing the associated costs of testing – is a major challenge.

By turning to testing specialists to deliver part or all of your testing needs, you can address core issues such as:

- insufficient capacity to reduce testing time and cost while maintaining or improving quality levels, either at organisational, project test level/phase, or within BAU activities
- fixed levels of in-house testing resources makes flexible allocation across project peaks and troughs very difficult
- need for testing specialists in niche areas like performance, security, usability or automation

- testing being performed by people with limited or no formal training

With over 25 years of experience in the testing field we have the proven capability, knowledge and resources to deliver, support and manage testing through all phases of the software development lifecycle.

With in depth experience working across a wide set of development approaches, we can deliver end to end testing services from requirements definition and unit testing, through to user acceptance and operational acceptance testing.

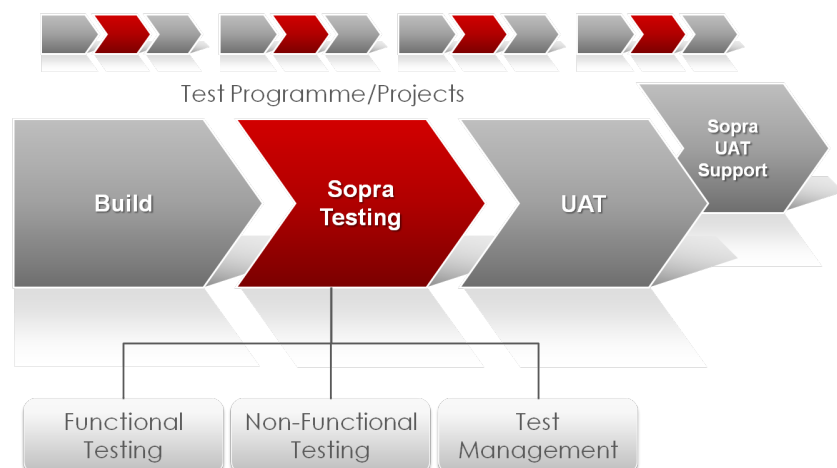
Key Features

Our approach to test delivery is tailored to fit your needs. Understanding your specific organisation, business and project context is critical to the successful delivery of our testing services to you.

Test Management:

Our test managers employ a wide range of skills and activities to ensure testing is managed efficiently and effectively, by:

- ensuring an appropriate test strategy and approach are produced and approved,



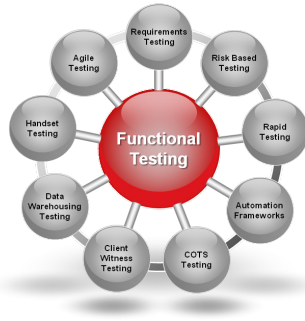
including:

- defining key roles and responsibilities for testing
- producing high level project plans and milestones
- assisting the business to define acceptance/sign-off criteria
- establishing a defect management and triage process
- coordinating test environment provision and ongoing management
- ensuring effective change control mechanisms are defined and used
- providing project quality management through quality gates and reviews
- providing management and coaching of X-shore test teams
- ensuring knowledge transition is carried out successfully and ongoing knowledge management practices are put in place
- providing third party/vendor management support, maximising the value of vendor testing through commercial quality gates/criteria.

Our Test Managers are first and foremost highly experienced, proactive, client focused and driven individuals. They have strong communication and team player skills, are ISTQB qualified, and are able to deploy a variety of testing approaches that reflect the needs of the project. They work cohesively with your IT and Business communities and can be engaged to manage Sopra Group test teams, third party test teams, client test teams, or a combination of these.

Functional Testing:

Our extensive functional testing capability comes from access to a pool of global testing resources covering major business sectors, key technologies, and a wide range of innovative testing methods, including:



Our testing staff sit at the core of our testing division. They are accomplished testers who are ISEB/ISTQB qualified and have a firm understanding of the software development lifecycle. They are practised in the use of various approaches to development and testing, with experience in gaining and maintaining buy-in from business users and other stakeholders.

Non Functional Testing:

Our independent non-functional testers have experience in:



How Will It Be Delivered?

Sopra Group offers a full range of delivery models tailored to meet your specific requirements and constraints. We have a strong local UK workforce, which can be located on-site or from one of our service centres and a dedicated offshore service centre from which we can provide the right X-shore blend. This enables us to support all sizes and durations of projects, from a small-scale resource based solution, to a full managed testing service.

We also offer a range of engagement models that are tailored and agreed to suit you.

These include fixed price, T&M, capacity, PAYG, Unit of Work, and TaaS.

Key Benefits

The key benefits of using Sopra Group's testing delivery service include access to:

- a **global pool of independent testing professionals** with years of expertise in a range of software development methodologies and test process experience
- the **right blend of approaches** to functional and non-functional test techniques, leveraging innovative, award-winning tools and approaches

This provides **cost savings of up to 40%** through increased efficiency and effectiveness, increasing the skills and flexibility of in-house testing teams, and the quality of testing being performed.

These benefits can be achieved in the confidence that Sopra Group's underlying governance and delivery management processes ensure we consistently meet or exceed client expectations.

For further information please see <http://www.sopragroup.co.uk/services/core/testing/index.htm> or contact info@sopragroup.co.uk